

Terms and Conditions for Membership and Sponsorship of One Home

1. Your application for membership will be assessed against One Home's principles and commitments which are available on the One Home website.
2. Membership is on an annual basis and paid upfront for 12 months from the date of joining. An email reminder will be sent at least two months before the renewal date to highlight the anniversary of the joining date. Membership will renew unless the Member provides written notice one month prior to the renewal of their intention to resign their membership.
3. Standard terms are for Members to pay their fees within 28 days of invoice, or for One Home to have received a confirmed standing order mandate, within 30 days of renewal. The Membership Fee must be paid in pounds sterling.
4. The level of the Membership Fee will be reviewed annually by the Executive and will be notified to the Members by email and published on the Website. The Membership fee was set in January 2018. If the Membership Fee changes, the new Membership Fee shall apply to each Member as of the date of the subsequent Renewal Date.
5. Membership Fees will be invoiced shortly after the Joining Date and annually to coincide with the Renewal Date. Members shall pay such invoices no later than 28 days after the date of the invoice (Payment Period) to the bank account specified in the invoice.
6. The Membership Fee is exclusive of VAT which will be added to the invoice at the prevailing rate set by HMRC.
7. Membership categories are determined by reference to type and size of organisation as indicated in Tables one and two above.
8. Members agree to adhere to the principles and commitments, which may be viewed on the Alliance's website.
9. A Member who resigns from membership shall pay all arrears of subscriptions due to the Alliance and refunds cannot be provided.
10. Becoming a Member of the membership organisation known as Climate Alliance does not in any way correspond to membership of the company known as Climate Alliance CIC.
11. Details of Members, as provided by the Member in question, are held by One Home on its computer system and are published in printed lists via the Internet unless specifically opted out of doing so.
12. Any agreement between a Member and One Home shall be governed by the laws of England and Wales and the Member agrees to submit to the exclusive jurisdiction of the English courts.
13. These Terms and Conditions may be revised from time to time and any changes will be notified to Members by e-mail and published on the Website.
14. One Home reserve the right to alter the Benefits from time to time and any changes will be notified to Members by e-mail and published on the Website.
15. Members are only permitted to use the One Home and Climate Alliance's logos to signify their membership and not in any way to suggest or imply that the logo represents any trade or professional qualification or standard.
16. The Climate Alliance, at their discretion, may terminate a Member's Membership if they consider that a Member has breached the Terms and Conditions or has harmed the name or business of Climate Alliance, by giving notice to that Member in writing, setting out the reasons for such termination.

One Home is a project of and trading name for the Climate Alliance Community Interest Company (CIC). The Climate Alliance is a not-for-profit, social enterprise dedicated to providing practical solutions to climate change. Any reference to joining or membership of One Home applies equally to the Climate Alliance CIC.

Complaints Procedure

It is vital that all our Members feel their participation is valued and productive. In the light of any concerns or complaints, in the first instance please provide a summary of the issue to the Membership Manager, who will look to address your concerns. If you do not feel happy with this response, the CEO will respond within two weeks of receiving all relevant information about your concern.

Privacy Policy

The privacy policy is available online at onehome.org.uk/privacy-cookies-policy

Contact us today to see how you can benefit from membership, because we only have One Home.

membership@onehome.org.uk www.onehome.org.uk